

CARROLL COUNTY EMERGENCY SERVICES

EMS CALLS RESPONSE SUMMARY

County-Wide Summary

Month	GRAND TOTAL ANSWERED CALLS ALL AGENCIES	CCFR Total Dispatched	CCFR 911	Inter-Facility Transports	Returns to SNF / Homes	Total of Volunteer Calls Dispatched	Total Volunteer Calls Unable to Respond	Total Answered with CCFR Assist	Total Answered without CCFR Assist	% Missed Calls by all Volunteers Combined
Jan-18	520	369	286	44	39	151	49	17	85	32%
Feb-18	478	347	262	38	47	131	44	18	69	34%
Mar-18	460	340	270	39	31	120	44	15	61	37%
Apr-18	0	0	0	0	0	0	0	0	0	0%
May-18	0	0	0	0	0	0	0	0	0	0%
Jun-18	0	0	0	0	0	0	0	0	0	0%
Jul-18	0	0	0	0	0	0	0	0	0	0%
Aug-18	0	0	0	0	0	0	0	0	0	0%
Sep-18	0	0	0	0	0	0	0	0	0	0%
Oct-18	0	0	0	0	0	0	0	0	0	0%
Nov-18	0	0	0	0	0	0	0	0	0	0%
Dec-18	0	0	0	0	0	0	0	0	0	0%
2018 TOTAL	1458	1056	818	121	117	402	137	50	215	9%

Laurel Rescue						
Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-18	34	6	5	23	18%	32%
Feb-18	31	6	6	19	19%	39%
Mar-18	20	2	2	16	10%	20%
Apr-18	0	0	0	0	0%	0%
May-18	0	0	0	0	0%	0%
Jun-18	0	0	0	0	0%	0%
Jul-18	0	0	0	0	0%	0%
Aug-18	0	0	0	0	0%	0%
Sep-18	0	0	0	0	0%	0%
Oct-18	0	0	0	0	0%	0%
Nov-18	0	0	0	0	0%	0%
Dec-18	0	0	0	0	0%	0%
2018 TOTAL	85	14	13	58	4%	8%

Outside agencies also responded to the following number of rescue calls within Carroll County:

Fries Fire & Rescue 11
Galax Grayson EMS 9

Laurel Fork Rescue							Pipers Gap Rescue					
Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-18	30	5	1	24	17%	20%	87	74	11	2	85%	98%
Feb-18	25	3	1	21	12%	16%	75	60	11	4	80%	95%
Mar-18	30	3	3	24	10%	20%	70	56	10	4	80%	94%
Apr-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
May-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Jun-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Jul-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Aug-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Sep-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Oct-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Nov-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Dec-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
2018 TOTAL	85	11	5	69	4%	5%	232	190	32	10	20%	24%